NATIONAL PROPERTY MANAGEMENT ASSOCIATES, INC. Page 1 of 2 &



AFFILIATED COMPANIES

PLEASE PRINT

| Performance Appraisa | Leasing Consultant | | |
|--|--|--|--|
| Employee Name | | Title | |
| Property Name | | Date/ | |
| | Promotion | Unsatisfactory Performance | |
| | End of Probationar | | |
| Date employee began present position Date of last appraisal/ Scheduled appraisal date/ | | | |
| Instructions: Carefully evaluate employee's work performance in relation to the essential functions of the job. Check Rating box that indicates | | | |
| the employee's performance. Indicate N/A if not applicable. | | | |
| Definitions of Performance Ratings O - Outstanding. Performance is exceptional in all areas and is A - Average. Competent and dependable level of performance. | | | |
| recognizable as being far superior to others. | | Meets performance standards of the job. | |
| G - Good. Results clearly exceed most position requirements. Performance is of high quality and is achieved on a consistent basis. | | U - Unsatisfactory. Results are generally unacceptable and require immediate improvement. No merit increase should be granted to individuals with this rating. | |
| General Factors | Rating | Supportive Details or Comments | |
| 1. Quality - The extent to which an employee's | O G A U | | |
| work is accurate, thorough and neat. | | | |
| | | | |
| | | | |
| 2. Productivity - The extent to which an | $\begin{array}{cccc} O & G & A & U \\ \Box & \Box & \Box & \Box \end{array}$ | | |
| employee produces a significant volume of work efficiently in a specified period | | | |
| of time. | | | |
| 3 | O G A U | | |
| Job Knowledge Overall - The extent to which an employee possesses the practical/technical | | | |
| knowledge required on the job. | | | |
| | O G A U | | |
| a. Telephone Skills/Etiquette | | | |
| b. Closing Ratioc. Follow up on guest cards | | | |
| d. Resident Relations | | | |
| e. Communication/Cooperation W/Staff | | | |
| f. Communication/Cooperation W/Supervisor | | | |
| g. Preparing lease files/Move-in Packets | | | |
| h. Adherence to mold + Safety Policies | | | |
| i. Checks units/common area before showing | | | |
| j. Organization | | | |
| k. Proper Dress Attire | | | |
| l. Works Well W/Co-Workers | | | |
| m. Willingness to help at other properties | | | |
| | | | |

| General Factors | Rating | Supportive Details or Comments |
|--|---|--|
| 4. Reliability and Task Completion The extent that an employee can be relied upon in completing tasks within the assigned time given | O G A U | |
| a. Absences/Tardiness/On-Time | O G A U - | |
| 5. Initiative - The extent to which an employee proposes ideas, assumes additional duties when necessary and is self disciplined | O G A U | |
| 6. Judgment/Compliance & Cooperation The extent to which an employee adheres to company policy and demonstrates proper judgment and decision-making skills when necessary. | O G A U | |
| 7. Please add any additional information that was not included above that might be relevant to employees appraisal | | |
| 8. Overall rating | $\begin{array}{ccccccc} O & G & A & U \\ \hline & \Box & \Box & \Box & \hline & & \\ \end{array}$ | |
| Recommendations for professional development Current Earnings:\$Hour | | Approved Increase:\$:Hourly/Monthly/Yearly |
| Employee's Comments* | | |
| Appraisal was discussed | mployee's Signature | $_{ m bate}$ / /^'l acknowledge that this Performance Appraisal was discussed with me. |
| Yes No E | valuator's Name - PLEASE PRINT | |
| Follow-up Date // | valuator's Signature | Date / / |